



# ELI PROPERTY C O M P A N Y

## PRIVACY POLICY

Welcome to Eli Property. Your privacy is important to us, and we are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By accessing our website, you agree to the terms of this policy.

### 1. Who We Are

Eli Property, a U.S.-based company with over 50 years of experience, specializes in full-service commercial property management, including purchasing, leasing, and managing real estate. Our expertise ensures your investment is well-managed and your privacy is respected.

### 2. Information We Collect

#### 2.1 Personal Information

We may collect personal details such as:

- Name
- Email address
- Phone number
- Mailing address
- Payment information (for service-related transactions)

#### 2.2 Usage Data

We automatically collect information when you visit our website, including:

- Your IP address
- Browser type and version
- Pages you visit and the time spent on each page
- Device information and operating system

#### 2.3 Cookies and Tracking Technologies

We use cookies to personalize your experience, analyze website traffic, and understand how you use our site. You can manage cookie preferences through your browser settings.

### 3. How We Use Your Information

#### 3.1 To Provide Our Services

- Manage and fulfill your property management requests
- Communicate with you regarding your property or lease agreements
- Process payments securely

#### 3.2 To Improve Our Offerings

- Analyze website performance and user behavior to enhance our services
- Tailor content and communications to your preferences

### 3.3 For Security and Compliance

- Protect our website and users from unauthorized access and fraud
- Comply with legal obligations and respond to regulatory or law enforcement requests

## 4. How We Share Your Information

### 4.1 With Service Providers

We may share your information with third-party providers who assist us with property management services, payment processing, marketing, and website maintenance. These providers are obligated to keep your information confidential and secure.

### 4.2 For Legal Purposes

We may disclose your information if required by law or to protect our rights, property, or safety, or the rights, property, or safety of others.

## 5. Your Privacy Rights

### 5.1 Access and Update

You have the right to access the personal information we hold about you and request updates or corrections.

### 5.2 Data Deletion

You may request that we delete your personal data when it is no longer needed for service provision, except where retention is required by law.

### 5.3 Opt-Out Options

You can unsubscribe from our marketing emails at any time or adjust your cookie settings to limit tracking.

## 6. Data Security

We implement industry-standard security measures to protect your data from unauthorized access, disclosure, or destruction. This includes secure servers, data encryption, and regular security audits. However, no internet transmission is completely secure, and we cannot guarantee the absolute security of your information.

## 7. Retention of Your Information

We retain your personal data only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. Once your data is no longer needed, we securely delete or anonymize it.

## 8. Children's Privacy

Our website and services are not intended for children under 13 years of age. We do not knowingly collect personal information from children. If you believe we have collected information from a child, please contact us, and we will take steps to delete it.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy periodically. We will notify you of any significant changes by posting the new policy on this page and updating the "Last Updated" date. We encourage you to review this policy regularly.